



Hounslow Safeguarding Children Guidance

Policy and Procedures for Voluntary, Community and Faith Organisations

This guidance document has been produced by Hounslow Voluntary Sector Support Service (HVSSS) on behalf of the Hounslow Safeguarding Children Board (HSCB). To download your own copy of the guidance please visit www.hscb.org.uk or at <http://www.hounslowhub.org.uk>. By having the Book online, we can ensure that you are always able to access the most recent version, reflecting changes in national guidance or legislation.

For further information on Hounslow Children's Social Care threshold guidance, please visit www.hscb.org.uk

How to use this guidance?

The Book aims to inform the day-to-day work of staff or volunteers who are in direct contact with children, young people, or families.







All groups within the voluntary and community and faith sectors should have a Nominated Safeguarding Person (NSP). Nominated Safeguarding Persons (NSPs), Deputy Nominated Safeguarding Persons, trustees and senior managers are advised to read through the document and explore resources & contacts referenced in the Book.

Key Local Contacts

- Social Care Front Door - 020 8583 3200 / 6600 and choose Option 1 or email CSLL-socialcare-GCSX@hounslow.gcsx.gov.uk
Duty Managers can be contacted on 020 8583 3257 or 4573. Mon-Fri (9am-5pm)
Out of hours and weekends- Emergency Duty Team: 020 8583 2222
- Hounslow Children Safeguarding Board: www.hscb.org.uk or call on 0208 583 3068
For details of free safeguarding training run by HSCB visit www.hscb.org.uk
- Hounslow Designated Officer (DO) can advise and help where there are child protection allegations against your staff or volunteers.
Please contact Early Help Hounslow on 0208 583 3200 / 6600 who will put you through to the duty Safeguarding Advisor.
- Hounslow Voluntary Sector Support Service and Hounslow Community Network provide a range of wider support services for VCS groups in Hounslow.
For details visit www.hounslowhub.org.uk

What is Abuse?

Being mistreated or abused (sometimes called 'Significant Harm') is defined as Physical Abuse, Emotional Abuse, Sexual Abuse or Neglect.

	Physical Abuse When an adult deliberately hurts a child, such as hitting, shaking, throwing, poisoning, burning, drowning, or suffocating.
	Emotional Abuse This would happen, for instance, when a child is being unfairly blamed for everything all the time, or told they are stupid and made to feel unhappy.
	Neglect Where a child is not being looked after properly, for example, not getting enough to eat or being left alone in dangerous situations.
	Sexual Abuse An example of sexual abuse would be where a child has been forced to take part in sexual activities or in the taking of nude photos.
	Bullying E.g. calling names, stealing possessions, spreading rumours, cyberbullying
	Domestic Violence When one adult in a family or relationship threatens bullies or hurts another adult e.g. physically, psychologically, emotionally, sexually or financially.

Report a concern

If you suspect or believe a child is suffering, or is likely to suffer, significant harm, including any form of mistreatment or abuse, or if you are concerned for a child's welfare - please contact Children's Social Care's Service.

Contact us

Mon-Fri (9am-5pm) – Social Care Front Door: **020 8583 3200** or email CSLL-socialcare-gcsx@hounslow.gcsx.gov.uk Out of hours and weekends - Emergency Duty Team: **020 8583 2222**

You do not have to give your name and your conversation will be treated confidentially. If you have immediate concerns about a child safety, please contact the police on: **999** Additionally the NSPCC can be contacted 24/7 for help and advice on **0808 800 5000**